

# SKILLED HOME HEALTH NURSING WORKGROUP

# QUARTERLY REPORT

APRIL 13, 2021

## QUARTER 1 ACTIVITIES

- Provided feedback to the University of Delaware Center for Disabilities Studies on the PDN Workforce Capacity Study
- PDN Workforce Capacity Study protocol submitted to and reviewed by Human Subjects Review Board (HSRB)
- Vital Research distributed Family Satisfaction Survey
- Worked with MCOs to finalize Welcome and What to Expect letters
- Reviewed 2021 priorities and determined strategy to address
- Updated work plan
- Finalized 2020 Year End Report
- Posted materials on DMMA website, including 2020 Year End Report and 2021 priorities document

## KEY ISSUES TO NOTE

- Discussed effective strategies and resources needed to address 2021 priorities
- Provided feedback to MCOs on proposed changes to Welcome and What to Expect letters
- Provided assistance to Vital Research in encouraging families to respond to Family Satisfaction Survey
- Provided key input into the PDN Workforce Capacity Study

## UPCOMING ACTIVITIES

- Finalize and post the MCO Welcome Letter and What to Expect Letter on the CMC webpage
- Finalize work plan for 2021 based on CMCAC priorities
- Review and analyze response to the Family Satisfaction Survey
- Conduct PDN Workforce Capacity Study
- Upcoming meetings:
  - April 27, 2021, May 11, 2021

## 2021 Q1

- Updated 2021 work plan
- Developed strategy to implement 2021 priorities
- Finalized 2020 Year End Report
- Distributed Family Satisfaction Survey
- Developed PDN Workforce Capacity Study

## 2021 Q2

- Administer PDN Workforce Capacity Study
- Analyze Family Satisfaction Survey findings/develop report

## 2021 Q3

- Analyze PDN Workforce Capacity Study findings/develop report
- Develop/implement strategies to address issues identified via Family Satisfaction Survey

## 2021 Q4

- Develop materials, including fact sheets, for CCADP as a resource for parents/caregivers, providers, staff, and other stakeholders
- Develop/implement strategies to address issues identified via PDN Workforce Capacity Study

